

Performance Indicators in Different Types of Public Libraries, 2020–2024 (Medians)

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	Provincial and Provincial-Municipal Libraries				
Indicators	2020 N=18	2021 N=18	2022 N=18	2023 N=17	2024 N=17
Library Collections, Access, and Infrastructure					
Number of library collections per 1,000 inhabitants	2629	2673	2764	2726	2794
Number of current periodical titles per 1,000 inhabitants	0,92	0,76	0,74	0,71	0,56
Number of books acquired per 1,000 inhabitants	35,2	44,3	27,4	21,6	33,3
Acquisitions as a percentage of total library collections [%]	2,67	3,14	2,91	2,75	3,07
Withdrawals as a percentage of total library collections [%]	2,08	1,65	1,82	1,54	1,42
Collections catalogued electronically as a percentage of total collections [%]	87,56	91,97	91,95	94,55	94,62
Library space available to users per inhabitant	0,01	0,01	0,01	0,02	0,02
Number of publicly accessible computer workstations with Internet access per 1,000 inhabitants	0,20	0,20	0,18	0,19	0,18
Number of hours per week when library services are available	51	55	56	55	55
Staff per 1,000 inhabitants served	0,29	0,29	0,29	0,3	0,31
Library Use and Participation					
Loans per capita	0,7	0,8	1,1	1,3	1,3
In-library use of collections per capita	0,1	0,1	0,2	0,2	0,2

Collection turnover rate	0,4	0,4	0,6	0,6	0,6
Number of electronic documents downloaded per capita*	1,0	0,4	0,7	0,7	1,3
Physical visits to the library per capita	0,4	0,5	0,6	0,8	0,9
Number of unique website users per 1,000 inhabitants*	183	220	212	174	230
Virtual visits per capita	0,8	0,8	0,9	1,0	1,2
Participation in library events organised on-site per 1,000 inhabitants**	23	24	64	62	73
Participation in library events organised online per 1,000 inhabitants**	129	26	6	2	2
Number of participants in user training programmes per 1,000 inhabitants	3	3	8	7	6
Percentage of target population served [%]	5	6	6	7	8
Financial Efficiency					
Cost per library visit	73,2	73,9	64,1	61,2	65,3
Ratio of collection expenditure to staff costs	0,06	0,07	0,06	0,06	0,05
Library expenditure per user	690,3	669,0	698,7	761,6	851,3
Library Potential and Development					
Expenditure on electronic resources as a percentage of total collection expenditure	16,3	17,2	15,1	22,4	22,6
Expenditure on library collections per inhabitant	1,51	1,75	1,58	1,73	1,75
Hours of professional training per library employee	7	10	12	8	13
Qualified library staff as a percentage of all employees [%]	79,3	74,6	72,6	76,4	67,5
Percentage of the parent institution's budget allocated to the library [%]	0,7	0,8	0,7	0,6	0,7
Percentage of the library budget obtained from special grants or self-generated income [%]	10,1	9,7	8,7	8,9	9,1
Networked and/or interactive services (from 1 to 14)***	9	11	11	11	11
Unique library website users – number of omitted responses #	1	1	1	0	0
Virtual visits – number of omitted responses #	0	0	0	0	0

	County Libraries				
Indicators	2020 N=35	2021 N=36	2022 N=36	2023 N=36	2024 N=36
Library Collections, Access, and Infrastructure					
Number of library collections per 1,000 inhabitants	762	621	693	712	748
Number of current periodical titles per 1,000 inhabitants	0,32	0,23	0,21	0,14	0,15
Number of books acquired per 1,000 inhabitants	28,1	26,9	31,1	29	28,2
Acquisitions as a percentage of total library collections [%]	5,11	4,92	5,07	4,35	4,32
Withdrawals as a percentage of total library collections [%]	0,22	0,00	0,37	0,09	0
Collections catalogued electronically as a percentage of total collections [%]	100	100	100	100	100
Library space available to users per inhabitant	0,01	0,00	0,01	0,01	0,01
Number of publicly accessible computer workstations with Internet access per 1,000 inhabitants	0,13	0,11	0,13	0,1	0,1
Number of hours per week when library services are available	40	40	40	42	42
Staff per 1,000 inhabitants served	0,14	0,12	0,17	0,15	0,15
Library Use and Participation					
Loans per capita	0,5	0,5	0,6	0,5	0,6
In-library use of collections per capita	0,0	0,0	0,0	0,0	0,0
Collection turnover rate	0,7	0,7	0,7	0,8	0,7
Number of electronic documents downloaded per capita*	0,0	0,0	0,0	0,0	0,0
Physical visits to the library per capita	0,2	0,2	0,3	0,3	0,3
Number of unique website users per 1,000 inhabitants*	262	194	164	170	125
Virtual visits per capita	0,4	0,6	0,7	0,5	0,5
Participation in library events organised on-site per 1,000 inhabitants**	8	17	37	53	58

Participation in library events organised online per 1,000 inhabitants**	0	0	0	0	0
Number of participants in user training programmes per 1,000 inhabitants	1	1	2	3	2
Percentage of target population served [%]	3	3	3	3	3
Financial Efficiency					
Cost per library visit	56,0	67,5	64,1	62,9	80,6
Ratio of collection expenditure to staff costs	0,09	0,09	0,07	0,08	0,09
Library expenditure per user	499,7	645,3	670,1	706,8	819,6
Library Potential and Development					
Expenditure on electronic resources as a percentage of total collection expenditure	0,0	0,0	0,0	0,0	0,0
Expenditure on library collections per inhabitant	1,00	0,79	1,03	0,94	1,14
Hours of professional training per library employee	10	18	15	14	13
Qualified library staff as a percentage of all employees [%]	90,3	87,3	75,5	82,9	100
Percentage of the parent institution's budget allocated to the library [%]	0,3	0,3	0,3	0,3	0,3
Percentage of the library budget obtained from special grants or self-generated income [%]	3,7	3,8	5,5	3,2	3,5
Networked and/or interactive services (from 1 to 14)***	6	7	7	7	8
Unique library website users – number of omitted responses #	19	18	18	18	18
Virtual visits – number of omitted responses #	9	10	8	8	9

	Municipal Libraries				
Indicators	2020 N=324	2021 N=322	2022 N=321	2023 N=320	2024 N=319
Library Collections, Access, and Infrastructure					
Number of library collections per 1,000 inhabitants	3171	3161	3215	3268	3313
Number of current periodical titles per 1,000 inhabitants	1,31	0,84	0,80	0,67	0,66
Number of books acquired per 1,000 inhabitants	91,7	89,7	86,1	81,3	85,1
Acquisitions as a percentage of total library collections [%]	3,84	3,63	3,54	3,57	3,64
Withdrawals as a percentage of total library collections [%]	4,30	3,00	3,15	3,05	2,99
Collections catalogued electronically as a percentage of total collections [%]	100	100	100	100	100
Library space available to users per inhabitant	0,02	0,02	0,02	0,02	0,02
Number of publicly accessible computer workstations with Internet access per 1,000 inhabitants	0,45	0,44	0,43	0,44	0,41
Number of hours per week when library services are available	40	43	44	44	44
Staff per 1,000 inhabitants served	0,41	0,42	0,42	0,42	0,42
Library Use and Participation					
Loans per capita	2,3	2,7	2,9	3	3
In-library use of collections per capita	0,1	0,0	0,1	0,1	0,1
Collection turnover rate	0,8	0,9	1,0	1	1
Number of electronic documents downloaded per capita*	0,0	0,1	0,1	0,1	0,2
Physical visits to the library per capita	1,2	1,2	1,4	1,6	1,6
Number of unique website users per 1,000 inhabitants*	361	357	375	384	400
Virtual visits per capita	1,6	1,5	1,6	1,7	1,8
Participation in library events organised on-site per 1,000 inhabitants**	43	69	147	187	187

Participation in library events organised online per 1,000 inhabitants**	14	4	0	0	0
Number of participants in user training programmes per 1,000 inhabitants	2	2	9	11	7
Percentage of target population served [%]	14	14	15	15	15

Financial Efficiency

Cost per library visit	36,5	35,1	35,1	36,9	42,1
Ratio of collection expenditure to staff costs	0,09	0,08	0,08	0,07	0,07
Library expenditure per user	297,2	314,2	335,1	366,7	422,6

Library Potential and Development

Expenditure on electronic resources as a percentage of total collection expenditure	3,3	3,9	5,6	6,7	8,1
Expenditure on library collections per inhabitant	2,61	2,59	2,76	2,91	3,16
Hours of professional training per library employee	6	10	9	10	11
Qualified library staff as a percentage of all employees [%]	81,5	80,0	80,0	78,1	75
Percentage of the parent institution's budget allocated to the library [%]	0,7	0,7	0,7	0,8	0,8
Percentage of the library budget obtained from special grants or self-generated income [%]	4,5	3,6	4,7	4,4	4,4
Networked and/or interactive services (from 1 to 14)***	7	8	8	8	8

Unique library website users – number of omitted responses #	113	98	96	105	98
Virtual visits – number of omitted responses #	39	33	33	42	41

	Municipal-Rural Libraries				
Indicators	2020 N=623	2021 N=630	2022 N=643	2023 N=654	2024 N=680
Library Collections, Access, and Infrastructure					
Number of library collections per 1,000 inhabitants	3280	3246	3345	3371	3422
Number of current periodical titles per 1,000 inhabitants	0,93	0,64	0,59	0,53	0,44
Number of books acquired per 1,000 inhabitants	96,5	95,9	93,1	91,1	91,9
Acquisitions as a percentage of total library collections [%]	3,46	3,46	3,28	3,35	3,34
Withdrawals as a percentage of total library collections [%]	3,63	2,51	2,28	2,31	2,41
Collections catalogued electronically as a percentage of total collections [%]	90,92	94,89	96,33	98,37	99,01
Library space available to users per inhabitant	0,02	0,03	0,03	0,03	0,03
Number of publicly accessible computer workstations with Internet access per 1,000 inhabitants	0,62	0,60	0,65	0,63	0,56
Number of hours per week when library services are available	40	40	42	43	43
Staff per 1,000 inhabitants served	0,37	0,37	0,36	0,36	0,36
Library Use and Participation					
Loans per capita	1,7	1,9	2,0	2,1	2,1
In-library use of collections per capita	0,0	0,0	0,0	0,1	0,1
Collection turnover rate	0,5	0,6	0,6	0,7	0,7
Number of electronic documents downloaded per capita*	0,0	0,0	0,0	0	0,1
Physical visits to the library per capita	0,9	0,9	1,1	1,2	1,2
Number of unique website users per 1,000 inhabitants*	89,0	94	110	137	103
Virtual visits per capita	0,5	0,5	0,5	0,6	0,5
Participation in library events organised on-site per 1,000 inhabitants**	41	72	143	174	173

Participation in library events organised online per 1,000 inhabitants**	2	0	0	0	0
Number of participants in user training programmes per 1,000 inhabitants	0	1	6	5	4
Percentage of target population served [%]	11	11	11	12	11
Financial Efficiency					
Cost per library visit	40,4	39,9	37,9	39,8	45,1
Ratio of collection expenditure to staff costs	0,10	0,10	0,09	0,08	0,08
Library expenditure per user	324,3	344,9	372,8	411,6	478,8
Library Potential and Development					
Expenditure on electronic resources as a percentage of total collection expenditure	0,0	0,0	1,8	3,4	4,6
Expenditure on library collections per inhabitant	2,52	2,48	2,68	2,84	2,95
Hours of professional training per library employee	5	9	9	8	8
Qualified library staff as a percentage of all employees [%]	72,7	72,9	69,2	69	66,7
Percentage of the parent institution's budget allocated to the library [%]	0,6	0,6	0,6	0,7	0,7
Percentage of the library budget obtained from special grants or self-generated income [%]	3,5	3,2	3,5	3,2	3,1
Networked and/or interactive services (from 1 to 14)***	5	6	6	6	6
Unique library website users – number of omitted responses #	278	262	268	255	264
Virtual visits – number of omitted responses #	125	129	128	139	152

	Rural Libraries				
Indicators	2020 N=1508	2021 N=1502	2022 N=1478	2023 N=1459	2024 N=1435
Library Collections, Access, and Infrastructure					
Number of library collections per 1,000 inhabitants	3662	3704	3821	3829	3831
Number of current periodical titles per 1,000 inhabitants	1,08	0,71	0,59	0,41	0,3
Number of books acquired per 1,000 inhabitants	113,7	110,6	108,6	101,8	106,2
Acquisitions as a percentage of total library collections [%]	3,51	3,48	3,40	3,23	3,41
Withdrawals as a percentage of total library collections [%]	3,03	1,85	1,48	1,70	1,73
Collections catalogued electronically as a percentage of total collections [%]	84,47	90,27	92,94	96,48	98,74
Library space available to users per inhabitant	0,03	0,03	0,03	0,03	0,03
Number of publicly accessible computer workstations with Internet access per 1,000 inhabitants	0,83	0,80	0,81	0,79	0,74
Number of hours per week when library services are available	40	40	40	40	40
Staff per 1,000 inhabitants served	0,36	0,36	0,37	0,37	0,37
Library Use and Participation					
Loans per capita	1,4	1,6	1,7	1,7	1,7
In-library use of collections per capita	0,0	0,0	0,0	0,0	0,0
Collection turnover rate	0,4	0,5	0,5	0,5	0,5
Number of electronic documents downloaded per capita*	0,0	0,0	0,0	0,0	0,0
Physical visits to the library per capita	0,8	0,8	1,0	1,0	1,0
Number of unique website users per 1,000 inhabitants*	0,0	0,0	0,0	0,0	0,0
Virtual visits per capita	0,0	0,1	0,1	0,1	0,1
Participation in library events organised on-site per 1,000 inhabitants**	35	65	125	157	163

Participation in library events organised online per 1,000 inhabitants**	0	0	0	0	0
Number of participants in user training programmes per 1,000 inhabitants	0	0	1	1	0
Percentage of target population served [%]	10	10	10	10	10
Financial Efficiency					
Cost per library visit	44,4	43,4	41,5	45,1	50,1
Ratio of collection expenditure to staff costs	0,12	0,11	0,10	0,09	0,08
Library expenditure per user	348,7	371,7	404,5	450,4	516,5
Library Potential and Development					
Expenditure on electronic resources as a percentage of total collection expenditure	0,0	0,0	0,0	0,0	0,0
Expenditure on library collections per inhabitant	2,74	2,66	2,87	2,94	3,17
Hours of professional training per library employee	4	8	8	8	8
Qualified library staff as a percentage of all employees [%]	80,0	77,8	75,0	75,0	66,7
Percentage of the parent institution's budget allocated to the library [%]	0,6	0,6	0,5	0,6	0,6
Percentage of the library budget obtained from special grants or self-generated income [%]	3,8	3,3	3,6	3,0	2,8
Networked and/or interactive services (from 1 to 14)***	3	4	4	4	5

<i>Unique library website users – number of omitted responses #</i>	599	577	551	558	499
<i>Virtual visits – number of omitted responses #</i>	272	262	260	260	255